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## Alpha Technologies Software Update Notification:

Cordex HP LPS36 Up-Converter Firmware v1.07 Upgrade

Date: July 27<sup>th</sup> 2017

Model #: Cordex HP LPS36

Part #: 0120011-001

### **Issue:**

Alpha Technologies is pleased to release our newest firmware version for the LPS36, version 1.07. This firmware update adds new protection to reduce input fuse stress during lightning surge conditions or similar transients.

### **Corrective Action:**

For all Cordex HP LPS36 modules with firmware version 1.06 or lower, we recommend to upgrade them with this latest firmware version.

This upgrade can be implemented either locally or remotely via the Cordex Controller web interface. The Cordex HP LPS36 firmware version 1.07 files and upgrade procedure are available at the Software/Firmware downloads page on Alpha's website at <http://www.alpha.ca/support/support-main-menu/software-firmware-downloads>.

Please note that during the firmware upgrade the Cordex HP LPS36 modules will restart in order to complete the firmware installation. During this reset, the modules will not be able to output and support the load.

For additional assistance or if you have any questions regarding this notification, please contact Alpha Technical Support at 1-888-462-7487 or [www.alpha.ca/report-a-problem](http://www.alpha.ca/report-a-problem).

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### **For assistance, contact Alpha Technical Support:**

Toll Free North America: 1-888-462-7487

International: +1-604-436-5547

Monday - Friday, 7:00 AM - 5:00 PM PST for regular inquires

24/7 for emergency support

[Click here to report a problem](#)

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