



Product End of Life Notice: CXCM Controller

Date: March 27, 2017
Model #: CXCM
Part #: 018-557-20-043

Dear Valued Customer,

Alpha's CXCM controller has been providing our customers with advanced control and monitoring features for over 15 years. Due to the obsolescence of various critical components in the design, Alpha must issue this EOL notice for this controller and systems they are integrated into. See Appendix A for a list of affected components and systems.

Alpha has developed a new, advanced replacement controller called the CXC HP controller. The new controller is a commercially available replacement option with numerous advantages over the legacy controllers. The CXC HP controller features [AlphaQ™](#) technology, allowing control and monitoring over *multiple* Alpha power solutions from a central location.

Other advantages include:

- USB support for local management of upgrades, configurations and backup/restore
- Hi resolution local color touchscreen display
- Configurable, common user interface for all Alpha systems
- Modular controller and I/O peripherals for customized integration options
- Advanced features such as programmable logic, complex data logging, Power Save system efficiency optimization, SNMPv3 and other advanced security options.

More information is available on Alpha's website: <http://www.alpha.ca/solutions/new-products/controllers-communications-2/cordex-cxc-hp>

The CXC HP controllers have a variety of mounting options including rack mount, panel mount, and DIN rail mount. As there is no modular form factor replacement for the CXCM into 1kW rectifier shelf module positions, the HP controller will need to be integrated into another area within the system solution. Please consult with Alpha on replacement options including potential upgrade paths for existing deployed solutions. The CXC HP provides backwards compatible communications to the 48V-1kW rectifier platform.

As a valued customer, Alpha is extending you this last-time buy opportunity, after which these controllers (and the systems they are installed in) will be removed from active distribution. Last-time buy purchase orders must be received no later than Sep 29th, 2017 and customers must take delivery by Dec 29th, 2017.

We will be happy to work with you to determine the quantities you may wish to order in this last-time buy, based on a non-cancellable non-returnable purchase order. It is highly recommended that orders be placed as far as possible in advance of the deadline as there is a limited stock of available components in the market to build new units. We apologize for the short notice and will attempt to accommodate all requirements.



Your Power Solutions Partner

No response to this notification is required. Should you have any questions or comments regarding discontinuation(s), or need information about the alternative products, please address these to your Alpha sales representative or contact us directly at 1-800-667-8743.

Sincerely,

Bill Killion
Director of Product Management
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Your Power Solutions Partner

F-MKT-05 Rev 1.1

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0470319-00 Rev B (03/2017)

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Appendix A: List of controllers and systems which are affected by this EOL notice.

Item	Description
018-557-20-043	Assy,Cordex Ctrlr,CXCM,48V,Gray