

CXC-HP OS Upgrade Procedure

Summary

This procedure outlines how to upgrade the OS on a CXC-HP controller (screenshots taken on software version v4.20). An OS upgrade is a LCD-only function and cannot be done via a web browser.

Equipment or Tools Necessary

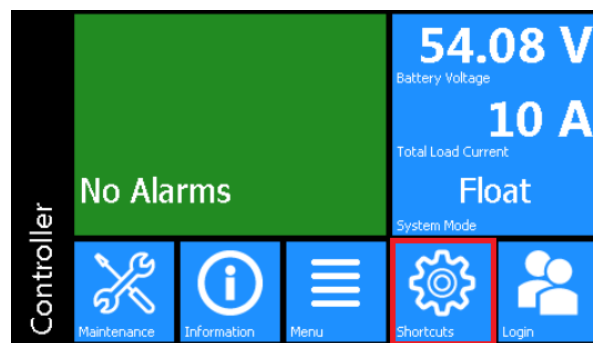
- FAT32 formatted USB 3.0 flash drive

Procedure

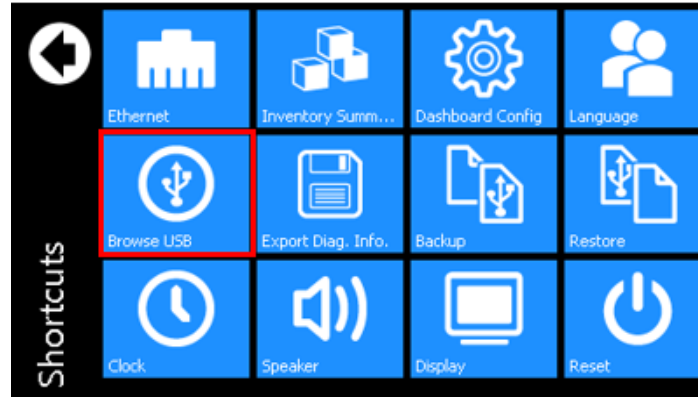
1. Upload the CXC HP OS file into the root directory of your USB flash drive.
2. Insert the USB flash drive into the front USB port of the controller.
Note: The flash drive may take up to 30 seconds to be recognized.



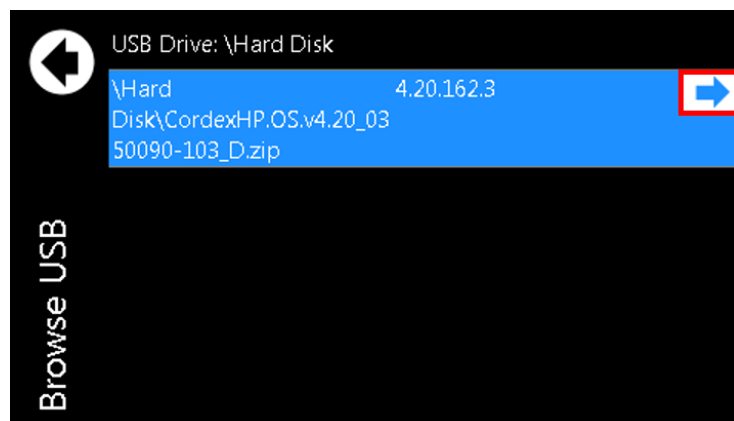
3. Select **Shortcuts**.



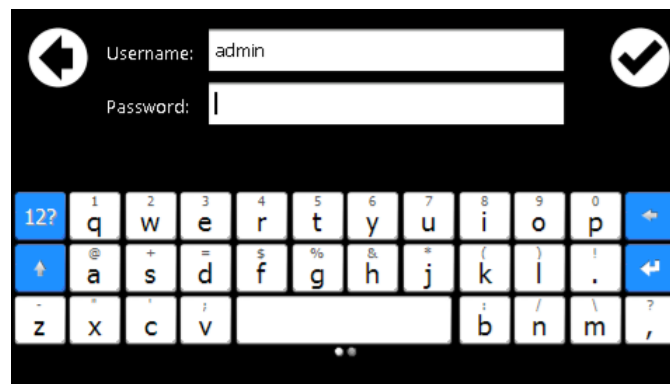
4. Select **Browse USB**.



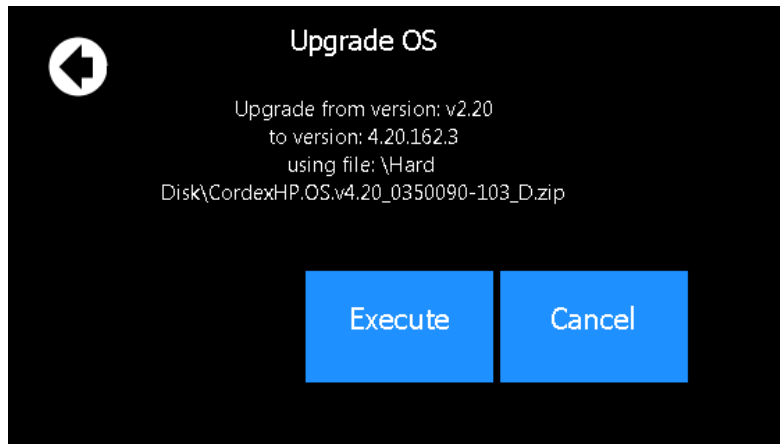
5. Select the OS file to be loaded.



6. If not logged in, you may be prompted to log into the system. The default username and password is **admin** and **admin** respectively.

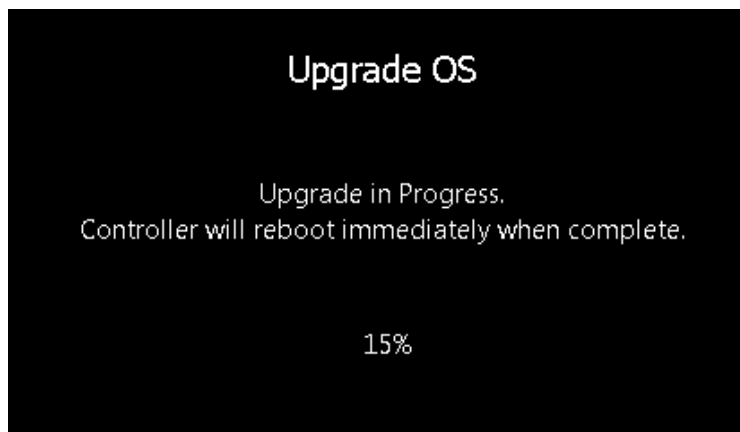


7. When prompted, click on **Execute** to begin upgrading the OS.



8. The OS will now begin upgrading.

Note: This process may take up to 10 minutes. Once complete, the system will immediately reboot. The process of rebooting will not disrupt power to the load.



9. From the home screen, click on **Information** to verify that the OS has been successfully loaded.

End of Method of Procedures



For assistance, contact Alpha Technical Support:

Toll Free North America: 1-888-462-7487

International: +1-604-436-5547

Monday - Friday, 7:00 AM - 5:00 PM PST for regular inquiries

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