

CXC HP Software Reinstall (All Versions of CXC HP Software)

Summary

This procedure outlines how to reinstall any version of CXC HP controller software in case the user encounters a debug screen on the controller (screenshots taken on software version v4.2).

Equipment or Tools Necessary

- CXC HP Software stored on a FAT32 USB flash drive

Procedure

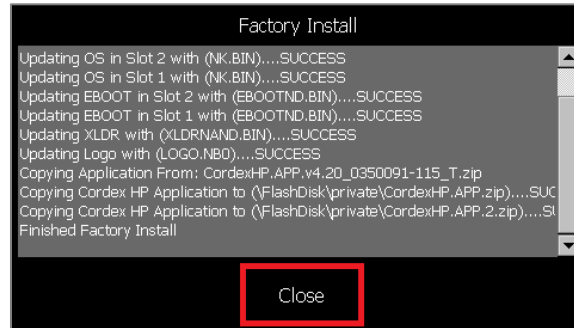
1. Save the required CXC HP software in the root directory of a FAT32 formatted USB flash drive. This should be the only file stored on the flash drive.
2. Insert the USB flash drive containing the software, in the front USB port of the controller. Wait for approximately 30 seconds.



3. Select **Install** on the controller debug screen. A Factory Install screen displays, and then automatically installs the software.



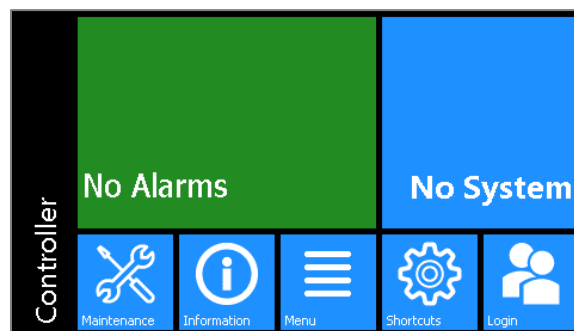
- Once the installation is finished, press **Close**.



- On the debug screen, select **Reload**.



- The main display screen displays.



End of Method of Procedures

For assistance, contact Alpha Technical Support Toll Free North America: 1-888-462-7487
 International: +1-604-436-5547 or [Click here to report a problem](#)